

Location information setting on Google map

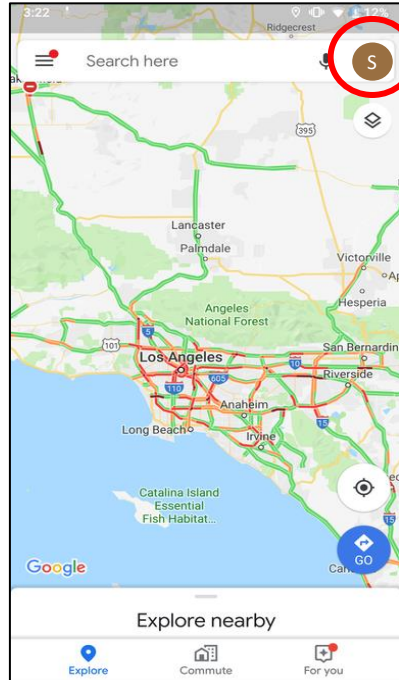
STEP1

Open Google Maps app on your Android smartphone or tablet.



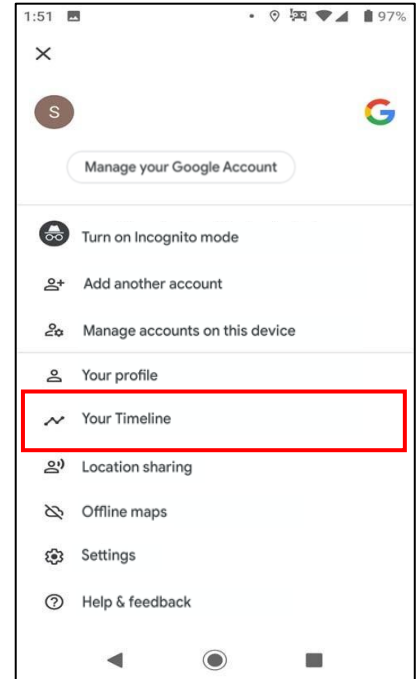
STEP2

Tap the profile icon on the top right corner



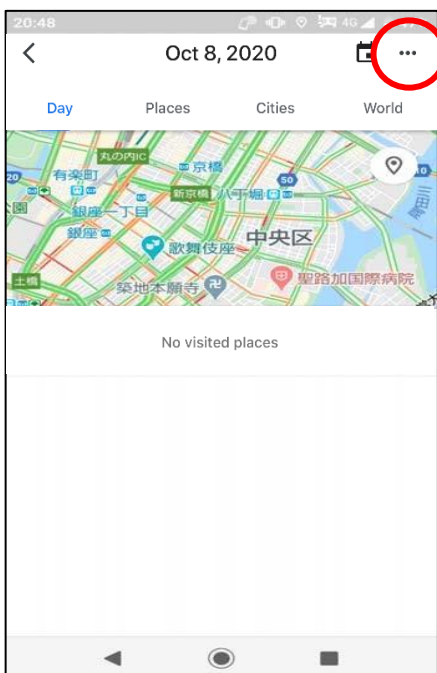
STEP3

Go to "Your Timeline"



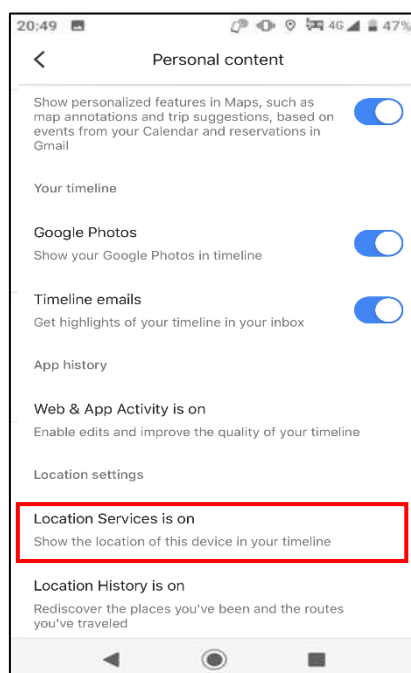
STEP4

Tap the icon on the top right corner, and go to "Settings and Privacy"



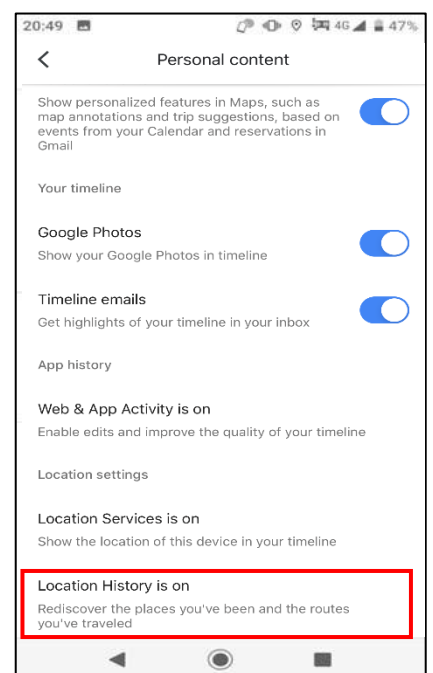
STEP5

Make sure "Location Services is on"
If it says Location Services is off,
tap on it to turn it on.



STEP6

Make sure "Location History is on"
If it says Location History is off,
tap on it to turn it on.



※Cell phone reception may affect the accuracy of your location information.

Location information setting on iPhone

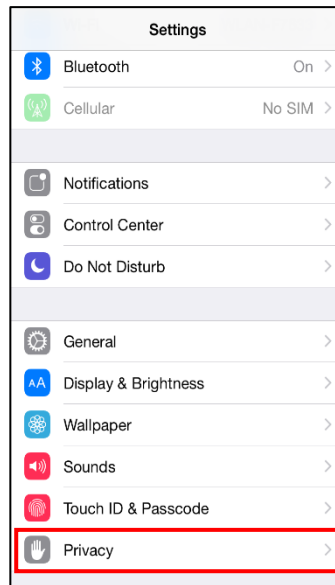
STEP1

Open "Settings" from the home screen



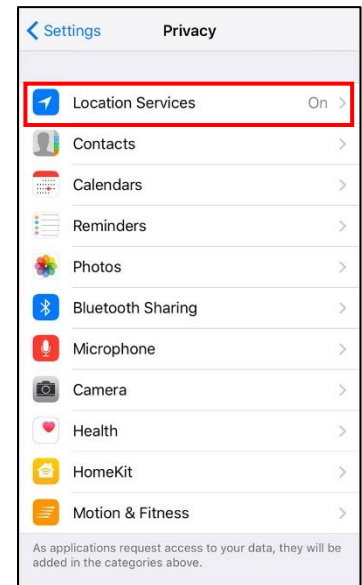
STEP2

Go to "Privacy" settings



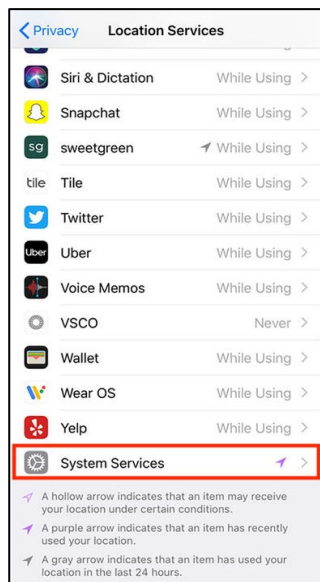
STEP3

Tap "Location services"



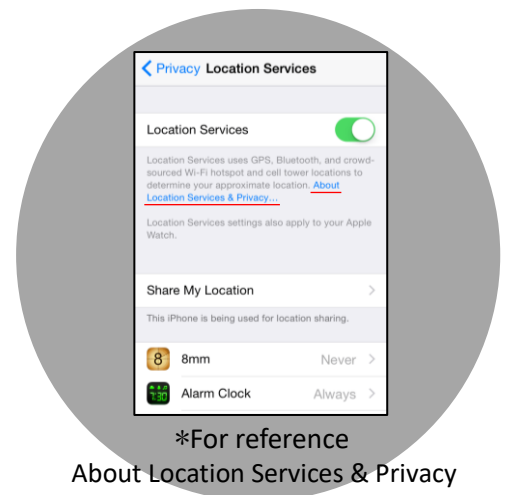
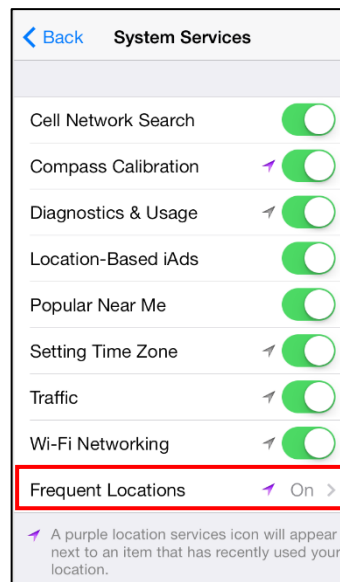
STEP4

Go to "System Services"



STEP5

Turn on "Frequent Locations"



*For reference
About Location Services & Privacy

※Cell phone reception may affect the accuracy of your location information.

※Frequent Locations: This data is end-to-end encrypted and cannot be read by Apple. For more information, see "Location services and privacy" on the Location Services screen.