

On-Demand Shuttle Pilot

Terms of Use

(OIST On-Demand Shuttle Pilot)

Date of Establishment: December 23, 2025

1. Purpose of the Pilot

This pilot project is conducted on a trial basis to evaluate an on-demand transportation system for individuals affiliated with the Okinawa Institute of Science and Technology Graduate University ("OIST"). The purpose of the pilot is to improve mobility convenience within and around the campus and to support future consideration of mobility services. This pilot is a time-limited initiative conducted for research and verification purposes only and does not guarantee continuous or permanent service provision.

2. Eligible Users

Use of this pilot is limited to the following individuals:

- OIST faculty, staff, students, and their family members
- Other individuals approved by OIST to participate in this pilot

3. Method of Use

- The service may be used through the designated application.
- Details such as service area and operating hours will be provided separately.
- Due to system constraints, requested vehicle dispatches may not always be fulfilled as desired.

4. Suspension or Modification of the Pilot

OIST or the operating contractor may suspend, modify, or terminate this pilot without prior notice due to maintenance, disasters, safety concerns, or other operational reasons.

5. Prohibited Conduct

Users shall not engage in the following acts:

- Unauthorized use or impersonation
- Acts that interfere with the operation of the system or other users
- Acts that violate laws, public order, or OIST rules
- Any conduct deemed inappropriate in light of the purpose of this pilot

6. Disclaimer

This pilot is operated on an experimental basis, and no guarantee is provided regarding dispatch reliability or continuous availability. OIST and the operating contractor shall not be liable for any damages incurred by users, except in cases of willful misconduct or gross negligence.

7. Handling of Personal Information

Personal information obtained through this pilot will be handled appropriately in

accordance with OIST's Rules for Personal Information Protection and the personal information protection policy established by the operating contractor.

8. Contact Information

Testbed Project: Yasutomo Miyagi

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9. Consent

By using this pilot service, users are deemed to have agreed to these Terms of Use and to the handling of their personal information as described herein.