

Be sure to observe traffic rules and drive safely. We are waiting to welcome you back safely with no accidents.

Insurance coverage (保険・補償制度について)

Compensation amounts (保険・補償額)

Person (对人)	Compensation amount (補償額)		Deductible amount (免責額)
	Maximum limit per person	No limit (excluding automobile liability insurance)	
Property (対物)		No limit (無制限)	None 50,000yen
Vehicle (車両)	Maximum limit per accident	Market value (時価)	Microbuses and suspension aluminum vans, etc. (excluding vehicles for welfare purposes) 100,000yen
			2-ton or heavier trucks and double cabs 70,000yen Other vehicles 50,000yen
Bodily Injury (人身傷害)	Up to 30 million yen per person*		

* Compensation will be paid for injuries to passengers (including residual disability) and death caused by an automobile accident regardless of the degree of the driver's responsibility (up to 30 million yen; the amount of damage will be calculated by the insurance company based on the terms of the insurance policy).

Collision Damage Waiver (CDW) program (免責補償制度 (CDW))

In the event of an accident, the system waives your responsibility for paying deductibles regarding any property and/or vehicle damage.

	Admission fee (per period of 24 hours)	If you accept the CDW system
All classes excluding the following classes	1,100 yen (tax included)	Deductible amount 0 yen
E / EE class or higher, RE class or higher, trucks of 2t or higher class, double cabs, microbuses or suspension aluminum vans*1 (excluding vehicles for welfare purposes).	2,200 yen (tax included)	

*You may neither accept nor cancel the CDW system in the midst of your rental period.
*For a rental agreement of 15 days or more up to 1 month, an admission fee equivalent to 15 days' rental will be charged, and the rental agreement period will be covered.
*1 Customized parts such as lifts in aluminum-sloped trucks and assistive vehicles are covered by vehicular insurance, but are not covered by the CDW. (The CDW covers parts other than the customized cargo compartment.)

The following will be billed to the customer: (お客様のご負担について)

Non-Operation Charges (NOC) (ノンオペレーションチャージ (NOC))

In the event of the rental car's accident, theft, breakdown, defacement and/or other problems on account of any reason not attributable to our company, should it become necessary to carry out repairs, cleaning and/or other tasks for the car, the following fees will be charged to you as part of "compensation for business" during the time of the repairs, cleaning, and/or other tasks. (The NOC system will also be applied to in-vehicle equipment damage, holes burned in seats, etc.)

- ◆When the rental car is driven back to the scheduled business office 20,000yen
 - ◆When the rental car cannot be driven back 50,000yen
- Note) The NOC system will be applied to you even when you accept the CDW system.

The vehicle transportation fee (to a factory specified by our company) will be covered up to 150,000 yen (tax included), and you will be responsible for paying any portion in excess of that amount.

(車両運送費(当社指定工場まで)の15万円(税込)までは補償の範囲内となり、それを超える部分はお客様の負担となります。)

Rental car Assistance Pack (RAP) (レンタカー安心パック制度 (RAP))

- (1) In the event of an accident, your responsibility for paying the NOC amount will be waived.
- (2) If your vehicle suffers a puncture, the damaged tire will be repaired or replaced free of charge. (*1, *2)
- (3) There will be no additional charge if you return the vehicle up to one hour later than the prescheduled time. (*3, *4)
- (4) If the vehicle is returned in the middle of the rental period, then the early cancellation fee that is normally charged (50% of the difference) will be free of charge. (*5)

Rental car assistance pack (RAP)	Service fee (for each 24-hour period)
Classes not specified below (*6)	680 yen (tax included)
E/EE/RE/ME/WA/EWA class or higher	1,320 yen (tax included)

*This service may not be added or canceled once your rental period has started.
*For rental agreements lasting between 15 days and 1 month, the whole of the rental period will be covered by payment of service fees equivalent to 15 days only.
*1 If a new tire is to be purchased, a tire equivalent to the damaged tire must be chosen (maximum compensation: 20,000 yen).
*2 You may be asked to pay upfront for repairing or replacing the damaged tire, to be reimbursed later.
*3 This is conditional upon your contacting us no later than 1 hour before the prescheduled return time.
*4 Only when the vehicle is returned within business hours.
*5 This does not apply if the actual rental period is less than 12 hours.
*6 This service is not available when renting trucks of 2t or higher class, double cabs, microbuses or suspension aluminum vans (excluding vehicles for welfare purposes).

Road service (ロードサービスについて)

Road service contents and coverage (ロードサービスの内容・範囲)

- (1) Applicable vehicles
 - ◆ All vehicles
- (2) Vehicle transport service
 - ◆ Up to 150,000 yen (tax included) per accident or similar incident will be compensated.
 - ◆ You will be responsible for paying any portion in excess of 150,000 yen (tax included).
 - ◆ The transportation destination will be a factory or similar place specified by our company
- (3) Emergency first aid service
 - ◆ If it becomes impossible to drive your rental car because of the battery going flat, the vehicle breaking down, or similar troubles happening to the vehicle itself, emergency measures that can be carried out in 30 minutes or so will be conducted. However, you will be liable to pay for such tasks and/or similar matters that will not be covered by the service, or for any portion in excess of the maximum compensation limit.

Emergency measures	Battery, etc.	
	Battery jump start	○
Gas shortage	Replacing various valves and fuses	○
	Emergency measures that can be carried out in 30 minutes or so	○
Key	Refilling coolant	○
	Fuel delivery service when gas runs out (*1) on the road (10 liters of gasoline or diesel oil)	○ (Only once per rental)
	Transportation service to a place where recharging is possible at the time of running out of electricity on the road	○ (Only once per rental)
Tire	Unlocking service when you lock yourself out (general cylinder lock) *2	○
	Spare tire replacement work Note) Regarding a vehicle equipped with no spare tire, if the vehicle's tire becomes flat, flat tire repair kits will not be used, and the vehicle will be transported to the nearest gasoline station or a similar place. The transportation fee in this case will be free.	○
	Lifting when a tire falls in a side ditch or comes off	○

◆ Driving difficulties such as tire sticking (skidding) or slipping, etc. due to snowy, muddy or sandy roads and paths, etc. are not eligible for road service.
◆ You will be responsible for the cost of repair to damaged tires or tire replacement.
◆ If the tire repair kit is used, the repair kit fee will be borne by the customer.
*1 Gas shortage means a situation where a vehicle's engine cannot be started because it ran out of fuel.
*2 It is possible to carry out measures only for a person whose identification can be verified with the rental car's certificate of rental in the following manner.
- When it was possible to verify the person's identification by using the driver's license and by providing an employee identification card or name card whose company name was the same as the lessee's company name written in the certificate of rental.
*In cases that do not correspond to the specified conditions, you will be responsible for paying the costs.
*When you received any service other than those listed above, you will be responsible for paying the fee on site.
*Before using, please contact Sompo Japan Insurance. If you make arrangements yourself without notifying us in advance, we may not be able to provide various items of guidance or arrangements.
○ Some of the road services will be provided based on the non-life insurance contract concluded by our company.