NISSAN RENT A CAR

【Important information (Latest Insurance / Coverage System)】

Please read carefully before departure.

■ Terms of confirmation prior to renting vehicles

◆License Types and Drivable Vehicle Categories

Licensed on or before March 11, 2017

License Type	T0	T1	T2	T3	T4	T5	T6	M1
Standard	○	○	○	○	×	×	×	×
Medium (under 8t)	○	○	○	○	○	○	○	×
Medium, Heavy	○	○	○	○	○	○	○	○

Licensed on or after March 12, 2017

License Type	T0	T1	T2	T3	T4	T5	T6	M1
Ordinary	○	○	×	×	×	×	×	×
Semi-Medium (under 5t)	○	○	○	○	×	×	×	×
Semi-Medium	○	○	○	○	○	○	×	×
Medium (under 8t)	○	○	○	○	○	○	○	×
Medium・Heavy	○	○	○	○	○	○	○	○

◆Insurance Compensation Plans

◎ Liability Coverage Amount

Bodily Injury	Unlimited. Up to ¥30 million per person (no deductable)
Property Damage	Up to ¥20 million (¥50,000 deductable) per incident
Vehicle Damage Loss	Vehicle market value (¥50,000 dedutable) per incident. (¥100,000 for buses & trucks with license plates that start with #1)
Personal Injury Protection	If injured (including death and disabilities), up to ¥30 million per person due to an accident if the the driver or passengers were in the vehicle), with the exeption of disabilities that require personal care up to ¥60 million.

※ Compensation for bodily injuries and property damages will be paid according to the standards set forth in the terms and conditions of the insurance company. Vehicle coverage is guaranteed as described above.

【Incidence not covered by insurance and are not applicable】

The following incidents are not be covered by insurance and the lessee or driver will be responsible for all damages caused by the customer (e.g., rental car repair and cleaning costs, rental car repossession costs, and other expenses related to rental equipment replacement).

①When required procedures were not followed, such as notifying the police and the rental branch office at the time of an accident.

②When terms and condition of the lease is violated.

· Accidents occurred unauthorized rental extensions · Unlicensed drivers

· Drunk drivers and drivers under the influence of alcohol.

③When an exclusion in the insurance policy is applicable

· e.g., damage caused to property owned, used or controlled by the driver, etc.

④If there was a fault in managing usage.

· Smoking in a non-smoking vehicle (including electronic heated cigarettes)

· When repairs are required due to refueling wrong type of fuel.

· When the vehicle was stolen while parked leaving the keys on, or doors unlocked.

※ If our staff determines that traces of smoking, such as cigarette odor or ashes left in a non-smoking vehicle, a penalty of ¥77,000 (includes restoration costs) will be charged, in addition to a Non-Operation Charge.

⑤ Damages to interior parts and rental items

⑥ Acts that cause considerable inconvenience to the Company or other renters (e.g., leaving behind items or soiling the interior of the rental car), etc.

⑦ Other cases that apply as follows:

- Damages due to a flat or blow out tires. · Damaged or missing wheel caps
- Intentional Damage · Damaged or lost keys

※All matters relating to the rental property are based on the "Rental Terms and Conditions".

※All matters relating to insurance coverage are based on the "Insurance Terms and Conditions".

◆Collision Damage Waiver Benefits (voulentary subscription)

◎ Cost coverages of vehicle and property damage.

If you subscribe to the Collision Damage Waiver plan when making the reservation or when you sign the rental agreement, and subsequently become involved in an accident, you will be exempt from paying deductible charges towards vehicle and property damages. However, accidents that have not been reported to the police and the rental branch office, accidents that the insurance company declined to compensate, accidents that violate the rental agreement, and accidents that occurred during extensions that were not authorized are excluded.

※ Once the rental agreement is activated, the customer may not join nor withdraw in the middle of the contract, whatsoever.

Collision Damage Waiver Fees (per 24 hour unit, tax included)

CDW Fees	¥1,320 (PH9, PHX @ ¥1,980; M1 @ ¥2,200; T4, T5, T6 @ ¥1,760)

※ For rentals up to one month, the fee is capped at 15 days.

◆Nissan Anshin Support Plan (NAS) Benefits

① FLAT TIRES

You will be reimbursed for flat tires, blow-outs, repairs and replacements.

② DEAD BATTERY

You will be reimbursed if you left the lights on and drained the battery, resulting in hiring a road side service to restart the vehicle.

③ LOCKED OUT

You will be reimbursed if you left the keys in the vehicle and locked yourself out, resulting in hiring a locksmith.

④ LATE RETURNS

You will not be charged overtime up to one hour from the agreed return time, due to heavy traffic, etc.

⑤ TOW TRUCK

If you are unable to drive your own rental vehicle due to an accident or breakdown, you will be reimbursed for tow truck or other roadside services. The repair shop must be designated by the rental branch office.

※ However, towing charges due to parking violations are not covered.

Expenses incurred by the customer listed above 1 thru 3 will be reimbursed to a maximum of ¥20,000 per rental.

Call in advance so we are aware that you will pay out of pocket in advance, so you can be reimbursed when you present the receipts upon return.

#4 listed above does not apply to travel packages paid in advance and coupons deals.

The maximum charges we can pay for #5 above is ¥100,000, but depending on the circumstances refunds may be paid later via bank transfer.

Services listed above 1 thru 5 will be void and not be reimbursed if rental term is extended without our consent.

A major relief with 6 additional services in case of a major accident

◎ Nissan Anshin Support Plan (NAS) Liability Coverage Amount.

Bodily Injury	Unlimited. Up to ¥30 million per person
Property Damage	Unlimited. (¥50,000 deductable) per incident
Vehicle Damage Loss	Vehicle market value (¥50,000 dedutable) per incident. (¥100,000 for buses & trucks with license plates that start with #1)
Personal Injury Protection	If injured (including death and disabilities), up to ¥50 million per person due to an accident if the the driver or passengers were in the vehicle), with the exeption of disabilities that require personal care up to ¥100 million.

※The Nissan Anshin Support Plan insures coverage amounts as detailed above. However, coverage will be void if rental term is extended without our consent.

※ The customer shall be fully responsible for any losses and damages not covered by insurance or in excess of applicable limits of coverage.

※Payments for third party bodily injury, property damage, and personal bodily injury are based on Insurance policy terms and conditions issued by the insurer. Compensation for own vehicle damage is based on details above. However, the maximum that Nissan will cover is ¥100,000 (taxes included) for towing services.

NAS Supplemental Fees (per 24 hour unit, tax included)

General Passenger cars, Vans, Trucks (exceptions below)	~~¥500~~ ¥550
Wagons, RV (class : W, WH, RV, RH)	¥1,100
Microbuses (class : M)	¥2,750

※For rentals up to one month, the fee is capped at 15 days.

◆ Non-Operation Charge (NOC)

If the vehicle inoperable as a result of an accident, theft or breakdown, stain or odor on or in the vehicle caused by the customer suspending operation during the lease term, the following fees will be imposed as compensation for use of the vehicle during the time repaired.

Legally drivable and returned to the original branch location	¥20,000
Other than above (undrivable, requires towing)	¥50,000

※Once the rental agreement is activated, the customer may not join nor withdraw in the middle of the contract, whatsoever.

※For rentals up to one month, the fee is capped at 15 days.

◆ NOC Support Plan (voluntary subscription)

In the event that a non-operation charge is required, you will be exempt If you subcribe to the NOC Support Plan.

● NOC Support Plan Fees (per 24 hour unit, tax included)

NOC Support Plan (without CDW)	¥550
NOC Support Plan (when purchased along with CDW)	¥330

※Once the rental agreement is activated, the customer may not join nor withdraw in the middle of the contract, whatsoever.

※For rentals up to one month, the fee is capped at 15 days.

※Corporate account members contact us separately.

※The customer will be required to pay for stains or odor on or in the vehicle regardless of whether the customer subscribes to the NOC Plan.

■ Confirmation after renting vehicle

◆Vehicle Return Date and Time

· If the scheduled return date and time is changed, or if vehicle return will be delayed, you must contact the branch office where the trip started.

· The renter is responsible to pay a surcharge corresponding to the extended period.

◆Mid-term Cancellation Fee

We will refund you the unused portion of the basic charge, if you return the vehicle before the expiration of the rental term agreement. However, a mid-term cancellation fee will be charged separately.

Mid-Term Cancellation Fee	【Basic fee upon signing the rental agreement - Basic fee for the actual time used】× 50%. However, the maximum amount is JPY6,600 (JPY13,200 for the microbus, tax inclusive)

※ Some plans are non-refundable when bonus, complementary or gift certificates have been used.

◆Changing Rental Return Location

The renter will be required to pay a penalty fee for changing the return branch location other than the designated return location without the consent of the branch where the trip started.

Penalty for change of rental car rental location = Cost of transporting the rental car back to its original branch location × 200%.

◆Late Night Rental Fee

A late-night rental fee of JPY1,100 (tax included) will be charged, for every rental pickup or return between 10:00 p.m. and 4:59 a.m. on the following day (tax included). If both pickup and returns occur during late night hours, JPY2,200 (tax included) will be charged.

◆Regarding Fuel

The fuel tank should be filled with gasoline (or diesel as required). If the tank is not filled before the vehicle is returned, the customer will be charged an amount calculated according to the distance driven. Note that, you will be charged more than the cost of actually filling the tank yourself (not applicable to electric vehicles). Consult your branch for details.

◆Usage Precautions

◎Fastening Seat Belts

In addition to the driver's seat and passenger seat, passengers in all seats are required to wear their seat belts. For safety reasons, please be sure to wear your seatbelt.

◎Beware Of Over-Speeding!

Excessive speed is extremely dangerous and must be avoided. The risk of leading to a serious accident is very high. Please drive according to the legal speed limit.

◎Make Sure To Take Frequent Breaks

Driving with fatigue can cause you to fall asleep while driving or even causes a serious accident. Please take frequent breaks and drive safely.

◎Using Mobile Phones and Smartphones While Driving

Using a mobile phone or smartphone while driving is a violation of the Road Traffic Act. This is extremely dangerous, never use your mobile phone while driving.

◆Vehicle Breakdown

Contact the departure branch if the vehicle appears to be faulty or malfunctioning. If the departure branch closed, please call the call center below and also call the departure branch the following day during business hours.

◎JAF Rescue Call (24 hours a day, 365 days nationwide)

Speed dial #8139 (toll call)

Navi Dial 0570-00-8139

◆Avoid Illegal Parking

When a parking violation ticket sticker is attached to the vehicle

▼

Promptly report to the police station of the jurisdiction, complete the required procedures, and pay the fine before return the vehicle.

▼

We will check the "Traffic Violation Notice" and the "Payment Notice and Receipt" with the date of payment when the vehicle is returned.

▼

If unable to present the "Traffic Violation Notice" and the "Payment Receipt" to the branch, (unable to confirm payment of the violation) the customer is required to pay the branch Flat Parking Fines as follows:

Regular Vehicles	¥25,000	Semi-Med・Medium Vehicles	¥30,000

※ Semi-Med・Medium Applicable Vehicles

T2 ~ T6 · M1

● Refund of Parking Fines

We will refund paid parking fines when a "Traffic Violation Notice" and the "Payment Receipt" is submitted as proof of payment. Refunds will be made to the renter's designated financial institute account, less remittance and other banking fees.

● Measures To Be Taken Against Non-Payment

If violation fee payments cannot be confirmed, and the driver fails to pay penalties, the driver will be registered in a system maintained by the All Japan Rent-A-Car Association. Car rental companies that are members of the association may refuse to rent their vehicles to the driver in the future.

◆In the Event of an Accident

In the event of an accident, stop driving immediately and be sure to take the following steps:

①Rescue the injured.

After rescuing the injured, promptly move the rental car to a location where it will not block traffic.

②Contact the police (110) from the scene.

Both the party af fault and the injured party are obligated to report to the police. An accident report will be required later, so be sure to complete the necessary procedures.

③Contact the departed branch from the scene.

If the departure branch is closed, contact the following telephone number:

Sompo Japan Insurance Inc. Hotline (24 Hours)

0120-256-110

※Please call the number below if the above toll-free line does not work, such as when using an IP phone.

0422-35-4219

※Large or any small scratch or dents, regardless of whether the other party is present or not, is considered as an accident.

※The renter (driver) is legally liable to compensate for damages.

※Insurance coverage will not be compensated and invalid, if the necessary procedures are not taken.

• Refer to "When An Accident Happens" enclosed in the Vehicle Registration Certificate book, for more details.

◆Warning Lights Display

The warning lights will turn off after the engine starts if there are no problems with each function. If any light remains on, please call JAF at 0570-00-8139 if the departed branch is closed. Some vehicles may not display certain icons depending on the grade.

表示	意味	色	状態	対処・確認方法
	シートベルト警告灯	赤	点灯	シートベルトを装着してください。
	ブレーキ警告灯	赤	点灯	①サイドブレーキを解除してください。 ②安全な場所に車を停めて、出発店舗へ連絡してください。
	充電警告灯	赤	点灯	バッテリーの充電系統に異常があります。直ちに安全な場所に車を停めて、出発店舗へ連絡してください。
	油圧警告灯	赤	点灯	オイルの圧力が低下しています。直ちに安全な場所に車を停めて、出発店舗へ連絡してください。
	SRSエアバッグ警告灯	赤	点灯・点滅	エアバッグシステムに異常があります。出発店舗へ連絡してください。
	半ドア警告灯	赤	点灯	いずれかのドアが完全に閉まっていません。すぐに確認し、ドアを閉めてください。
	セキュリティーインジケーター	赤	点滅	(電源ポジションがOFFの場合)セキュリティーシステムが正常に動作していて、スタンバイ状態です。(故障ではありません)
			点灯	(電源ポジションがONの場合)システムに異常があります。出発店舗へ連絡してください。
	高水温表示灯	赤	点灯	直ちに安全な場所に車を停めて、出発店舗へ連絡してください。
	低水温表示灯	緑		水温が低い時に点灯します。エンジンが温まった後も点灯している場合は、出発店舗へ連絡してください。
ABS	ABS警告灯	黄	点灯	ABSが正常に作動していません。出発店舗へ連絡してください。
	エンジン故障警告灯	黄	点灯・点滅	エンジン電子制御システムに異常が発生した可能性があります。出発店舗へ連絡してください。
	燃料残量警告灯	黄	点灯	燃料が減っています。正しい油種で早く給油をしてください。
	エマージェンシーブレーキ警告灯	黄	点灯	エマージェンシーブレーキシステムがOFFになっています。安全運転機能のためにスイッチをONに切り替えてください。
			点滅	フロントガラスの汚れや前方からの強い光により、カメラが正常に作動していません。
	車線逸脱警告灯	黄	点滅	左右のレーンマーカーに近づいています。警告チャイムが鳴ることもあります。
			点灯	エンジンを再始動しても点灯している場合はシステムの異常が考えられます。走行に支障はありませんが、出発店舗へ連絡してください。
	VDC警告灯	黄	点滅	VDCシステムが作動しています。注意して走行してください。
			点灯	VDCシステムに異常があります。出発店舗へ連絡してください。
KEY	KEY警告灯	黄	点灯	ステアリングロックやキーのシステムに異常があります。出発店舗へ連絡してください。
			点滅	電源ポジションがOFF以外になっています。再度確認してください。
		緑	点滅	キーの電池切れが近くなっています。電池を新品に交換してください。
AUTO	アイドリングストップ表示灯	緑	点灯	アイドリングストップが可能な状態を示しています。(故障ではありません)
			速く点滅	ボンネットが開いています。安全な場所に停車し、ボンネットを閉めてください。
			遅く点滅	アイドリングストップ機能に異常があります。出発店舗へ連絡してください。